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| --- | --- | --- | --- |
| Topic | Subtopic | Begins at | Ends at |
| C&P Portal |  | 0:00 | 7:00 |
| Connectivity |  | 7:00 | 8:30 |
| Crediting a transaction in Connect Platform |  | 830 | 11:30 |
| C&P Setup | C&P Settings | 11:30 | - |
|  | Contacts and Accounts | - | 13:30 |
| Opportunities |  | 13:30 | 14:20 |
| Virtual Terminal | Fraud and Whitelisting | 14:30 | 16:20 |
|  | Picklist Values and Faas | 16:20 | - |
|  | Default Standards for SKUs | - | - |
|  | Standard Virtual Terminal settings | - | - |
|  | Recurring payments | - | - |
|  | Additional questions and Staff Association | - | 22:00 |
| Record Assignments | C&P Data, Transaction, and Donation | 22:00 | - |
|  | Order # | - | - |
|  | Temporary Contacts | - | - |
|  | Donation Record | - | 26:00 |
|  | Temp Contact notifications | 26:10 | 27:15 |
| Your Questions |  | 28:00 | 36:00 |
| Virtual Terminal & Mapping Changes | Custom question mapping | 36:00 | - |
|  | Staff mapping | - | 46:45 |
| Standards of SKU mapping format |  | 46:45 |  |
| Making Changes | On Excel sheets |  |  |
|  | In Virtual Terminal |  |  |
|  | In SKU Custom Question mapping |  | 53:45 |
| Faas form overview |  | 53:45 | 57:45 |
| Faas form updates |  | 57:45 | 1:05:00 |
| Taking Faas out of test mode |  | 1:05:00 | 1:08:45 |
| Overview: Going live |  | 1:09:00 | 1:15:00 |
| ACH: moving legacy recurring donations to C&P |  | 1:15:00 | 1:23:00 |
| CC entry and eCheck entry on Faas |  | 1:23:00 | End |